

Exhibit 300: Capital Asset Plan and Business Case Summary**Part I: Summary Information And Justification (All Capital Assets)****Section A: Overview (All Capital Assets)**

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| 1. Date of Submission: | 1/7/2008 |
| 2. Agency: | Department of Commerce |
| 3. Bureau: | Bureau Of The Census |
| 4. Name of this Capital Asset: | Census - Field Support Systems |
| 5. Unique Project (Investment) Identifier: (For IT investment only, see section 53. For all other, use agency ID system.) | 006-07-01-02-01-4008-00 |
| 6. What kind of investment will this be in FY2009? (Please NOTE: Investments moving to O&M in FY2009, with Planning/Acquisition activities prior to FY2009 should not select O&M. These investments should indicate their current status.) | Operations and Maintenance |
| 8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: | |
| <p>The Field Directorate's primary responsibility is to plan, coordinate, and implement data collection activities for the Census Bureau. The Field Directorate is the Census Bureau's principle provider of innovative and practical IT solutions for mission-critical data field data collection and related activities.</p> <p>This program activity investment, entitled Field Support Systems (FSS), encompasses a portfolio of applications and systems that support data collection operations. These systems provide respondent data to sponsors of demographic and economic programs. Many of these programs produce national statistics and serve as leading economic indicators of national economy (i.e. unemployment rate, housing starts, poverty rate).</p> <p>The FSS provides several data collection technologies to conduct its survey operations. Most surveys incorporate the use of electronic questionnaires, and utilize laptop computers to assist field interviews conducting doorstep interviews. Surveys can also use electronic questionnaires to conduct telephone interviews from centralized facilities. All applications require control systems to manage and track the progress and costs of field operations. The FSS supports approximately 6000 field interviewers reporting to twelve regional offices, 500 call center agents from three nationally based telephone centers, and numerous support staff at Headquarters, in Suitland, MD. These systems operate seven days a week, 24 hours a day and must be available for field operations users at all times.</p> <p>The FSS project is currently in the Evaluate Phase of the Census Bureau CPIC process. It has been implemented and is now in the operational (steady state) stage of their life cycle.</p> <p>As a result of the FSS provides the Census Bureau an innovative implementation of data collection techniques that reduce data gathering and capture efforts. FSS allows the Field Directorate to gather, process and share information more quickly with our survey sponsors. The Field Directorate's use of technology further supports the President's E-government strategy by automating formerly manual processes to reduce costs by eliminating tasks at field collection centers.</p> <p>By improving IT management, simplifying business processes, and unifying information flows, FSS will provide high quality data, reduce the expense of gathering private citizen data, provide both the government and citizens with readier access to census data and make the government more transparent.</p> | |
| 9. Did the Agency's Executive/Investment Committee approve this request? | Yes |
| a. If "yes," what was the date of this approval? | 8/22/2007 |
| 10. Did the Project Manager review this Exhibit? | Yes |
| 11. Contact information of Project Manager? | |
| Name | LoPresti, Barbara M |
| a. What is the current FAC-P/PM certification level of the project/program manager? | TBD |
| 12. Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project? | Yes |
| a. Will this investment include electronic assets (including computers)? | Yes |
| 1. If "yes," is an ESPC or UESC being used to help fund this investment? | No |

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2. If "yes," will this investment meet sustainable design principles? No
13. Does this investment directly support one of the PMA initiatives? Yes
- If "yes," check all that apply: Expanded E-Government
- a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?) The Field Directorate's use of technology further supports the President's E-government strategy by automating formerly manual processes to reduce costs by eliminating tasks at field collection centers. The Field Directorate's goal is to make it simpler for citizens to receive high-quality service from the federal government, while reducing the cost of delivering those services.
14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) Yes
- a. If "yes," does this investment address a weakness found during a PART review? No
- b. If "yes," what is the name of the PARTed program? Decennial Census, Current Demographic Statistics, Current Economic Statistics
- c. If "yes," what rating did the PART receive? Moderately Effective
15. Is this investment for information technology? Yes
- If the answer to Question 15 is "Yes," complete questions 16-23 below. If the answer is "No," do not answer questions 16-23.
- For information technology investments only:
16. What is the level of the IT Project? (per CIO Council PM Guidance) Level 3
17. What project management qualifications does the Project Manager have? (per CIO Council PM Guidance) (1) Project manager has been validated as qualified for this investment
18. Is this investment or any project(s) within this investment identified as "high risk" on the Q4 - FY 2007 agency high risk report (per OMB Memorandum M-05-23) No
19. Is this a financial management system? No
- a. If "yes," does this investment address a FFIA compliance area? No
1. If "yes," which compliance area: Not Applicable
- b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52
20. What is the percentage breakout for the total FY2009 funding request for the following? (This should total 100%)
- | | |
|----------|----|
| Hardware | 56 |
| Software | 12 |
| Services | 11 |
| Other | 21 |
21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities? Yes
22. Contact information of individual responsible for privacy related questions:
- | | |
|-------|------------------------------|
| Name | Gordon, Nancy M |
| Title | Acting Chief Privacy Officer |
23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval? Yes
- Question 24 must be answered by all Investments:
24. Does this investment directly support one of the GAO High Risk Areas? No

Section B: Summary of Spending (All Capital Assets)

1. Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be excluded from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The "TOTAL" estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS) (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY-1 and earlier	PY 2007	CY 2008	BY 2009	BY+ 1 2010	BY+2 2011	BY+3 2012	BY+ 4 and beyond	Total
Planning:	12.43	0	0	0					
Acquisition:	33.62	0	0	0					
Subtotal Planning & Acquisition:	46.05	0	0	0					
Operations & Maintenance:	55.16	4.6	6.699	31.804					
TOTAL:	101.21	4.6	6.699	31.804					
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	72.47	6.25	7.3	8.814					
Number of FTE represented by Costs:	536	54	56	62					

Note: For the multi-agency investments, this table should include all funding (both managing partner and partner agencies). Government FTE Costs should not be included as part of the TOTAL represented.

2. Will this project require the agency to hire additional FTE's? No

Section C: Acquisition/Contract Strategy (All Capital Assets)

1. Complete the table for all (including all non-Federal) contracts and/or task orders currently in place or planned for this investment. Total Value should include all option years for each contract. Contracts and/or task orders completed do not need to be included.

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Contract/Task Orders Table																	* Costs in thousands
Row Number	Contract or Task Order Number	Type of Contract/ Task Order	Has the contract been awarded?	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/ Task Order	End date of Contract/ Task Order	Total Value of Contract/ Task Order	Is this an Interagency Acquisition ?	Is it performance based?	Competitively awarded?	What, if any, alternative financing option is being used?	Is EVM in the contract?	Does the contract include the required security and privacy clauses?	Name of CO	CO Contact information (phone/e mail)	Contracting Officer Certification Level	If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition ?
1		COMMITTS/N extgenFixed -Price	Yes	1/2/2006	1/2/2006	12/31/2011	3262	No	Yes	Yes	NA	No	Yes	Russell, William	301-763-1804 / william.h.russell@census.gov	Level 3	
2		COMMITTS/N extgenFixed -Price	Yes	1/2/2006	1/2/2006	12/31/2011	8775	No	Yes	Yes	NA	No	Yes	Russell, William	301-763-1804 / william.h.russell@census.gov	Level 3	
3		Time and Materials	Yes	8/4/2006	8/4/2006	5/31/2008	1050	No	Yes	Yes	NA	No	Yes	Jeffries, Ross	301-763-4945 / ross.s.jeffries@census.gov	Level 3	
4		COMMITTS/N extgenFixed -Price	Yes	10/17/2005	10/17/2005	12/31/2014	6230	No	Yes	Yes	NA	No	Yes	Russell, William	301-763-1804 / william.h.russell@census.gov	Level 3	
5		COMMITTS/N extgenFixed -Price	Yes	8/25/2006	8/25/2006	1/20/2015	3368	No	Yes	Yes	NA	No	Yes	Russell, William	301-763-1804 / william.h.russell@census.gov	Level 3	
6		Time and Materials	No	8/25/2007	8/31/2007	9/30/2008	495	No	No	No	NA	No	Yes	Russell, William	301-763-1804 / william.h.russell@census.gov	Level 3	

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

All contracts are for maintenance of existing technology. Field Support System is not developing new technology.

3. Do the contracts ensure Section 508 compliance? Yes

a. Explain why:

The Contracting Officer (CO) and the Contracting Officer's Technical Representative (COTR), share responsibilities for ensuring the procured Information Technology (IT) best meets the Section 508 standard while satisfying the technical and functional requirements. The Project Manager ensures that procured information systems comply with Section 508 technical standards (36 CFR 1194.21, 1194.26, 1194.31, 1194.41) and is ultimately responsible for Section 508 compliance of the total IT solution.

4. Is there an acquisition plan which has been approved in accordance with agency requirements? Yes

a. If "yes," what is the date? 8/8/2007

b. If "no," will an acquisition plan be developed? Yes

Section D: Performance Information (All Capital Assets)

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative or qualitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond FY 2009.

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2006	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	Customer Satisfaction	Help desk tickets are resolved within Service Level Agreement timeframes 90% of the time	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time	92% of help desk tickets were resolved within the service level agreement time frames
2006	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (Cross-Agency)	Central Records and Statistics Management	System Maintenance	System Maintenance is completed within scheduled window of time 90% of time	System Maintenance is completed within scheduled window of time 91% of time	92% of system maintenance was completed within scheduled window of time
2006	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Resource Time	Timeliness	Timeliness	Data is delivered to sponsors by scheduled due date at least 92% of the time	Data is delivered to sponsors by scheduled due date 93% of the time	94% of data was delivered to sponsors by the scheduled due date.
2006	1.3 Enhance the supply of key economic and demographic data to support	Technology	Efficiency	Response Time	Response time	Field Representatives can complete transmissions 91% of the time	Field Representatives can complete transmissions 92% of the time	Field Representatives completed transmissions 92.5% of the

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	effective decision-making of policy makers, businesses, and the American public.							time
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	Customer Satisfaction	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets were resolved within Service Level Agreement timeframes 99% of the time.
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (Cross-Agency)	Central Records and Statistics Management	System Maintenance	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance was completed within scheduled window of time 100% of time
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Resource Time	Timeliness	Timeliness	Data is delivered to sponsors by scheduled time frame 93% of the time	Data is delivered to sponsors by scheduled time frame 93% of the time	Data was delivered to sponsors by scheduled time frame 93% of the time
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	Response Time	Response Time	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 89% of the time
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	Customer Satisfaction	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time	Currently on track to complete this performance goal
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Service Quality	Accuracy of Service or Product Delivered	The percentage of legacy software applications (instruments) successfully tested prior to feasibility test	No baseline established	75% of legacy continuing survey instruments are successfully tested prior to feasibility test	Currently on track to complete this performance goal
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (Cross-Agency)	Central Records and Statistics Management	System Maintenance	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance is completed within scheduled window 91% of time	Currently on track to complete this performance goal
2008	1.3 Enhance the	Mission and	Information and	Information	Establish and	No baseline	Laptop secure	Currentlv on

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Business Results	Technology Management	Systems Security	document secure configuration baseline of Windows Vista operating system for laptops prior to feasibility test	established	configuration is documented and ready for GOLD Disk testing prior to feasibility test	track to complete this performance goal
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Resource Time	Cycle Time	Timeliness	Data is delivered to sponsors by scheduled time frame 93% of the time	Data is delivered to sponsors by scheduled time frame 93% of the time	Currently on track to complete this performance goal
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Resource Time	Timeliness	The percentage of laptops units for HQ prototyping and development/tes t are configured to specification and delivered on schedule.	No baseline established	90% of units are delivered on schedule.	Currently on track to complete this performance goal
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	Response Time	Response Time	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 85% of the time	Currently on track to complete this performance goal
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	Customer Satisfaction	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (Cross-Agency)	Central Records and Statistics Management	System Maintenance	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance is completed within scheduled window of time 91% of time	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Resource Time	Timeliness	Timeliness	Data is delivered to sponsors by scheduled time frame 93% of the time	Data is delivered to sponsors by scheduled time frame 93% of the time	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Resource Time	Timeliness	The percentage of laptops units are configured to specification and delivered to the Regional Offices on schedule.	No baseline established	90% of units are delivered on schedule.	

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	the American public.							
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	Response Time	Response Time	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 85% of the time	

Section E: Security and Privacy (IT Capital Assets only)

In order to successfully address this area of the business case, each question below must be answered at the system/application level, not at a program or agency level. Systems supporting this investment on the planning and operational systems security tables should match the systems on the privacy table below. Systems on the Operational Security Table must be included on your agency FISMA system inventory and should be easily referenced in the inventory (i.e., should use the same name or identifier).

For existing Mixed-Life Cycle investments where enhancement, development, and/or modernization is planned, include the investment in both the "Systems in Planning" table (Table 3) and the "Operational Systems" table (Table 4). Systems which are already operational, but have enhancement, development, and/or modernization activity, should be included in both Table 3 and Table 4. Table 3 should reflect the planned date for the system changes to be complete and operational, and the planned date for the associated C&A update. Table 4 should reflect the current status of the requirements listed. In this context, information contained within Table 3 should characterize what updates to testing and documentation will occur before implementing the enhancements; and Table 4 should characterize the current state of the materials associated with the existing system.

All systems listed in the two security tables should be identified in the privacy table. The list of systems in the "Name of System" column of the privacy table (Table 8) should match the systems listed in columns titled "Name of System" in the security tables (Tables 3 and 4). For the Privacy table, it is possible that there may not be a one-to-one ratio between the list of systems and the related privacy documents. For example, one PIA could cover multiple systems. If this is the case, a working link to the PIA may be listed in column (d) of the privacy table more than once (for each system covered by the PIA).

The questions asking whether there is a PIA which covers the system and whether a SORN is required for the system are discrete from the narrative fields. The narrative column provides an opportunity for free text explanation why a working link is not provided. For example, a SORN may be required for the system, but the system is not yet operational. In this circumstance, answer "yes" for column (e) and in the narrative in column (f), explain that because the system is not operational the SORN is not yet required to be published.

Please respond to the questions below and verify the system owner took the following actions:

1. Have the IT security costs for the system(s) been identified and integrated into the overall costs of the investment:
 - a. If "yes," provide the "Percentage IT Security" for the budget year: 5
2. Is identifying and assessing security and privacy risks a part of the overall risk management effort for each system supporting or part of this investment: Yes

8. Planning & Operational Systems - Privacy Table:					
(a) Name of System	(b) Is this a new system? (Y/N)	(c) Is there at least one Privacy Impact Assessment (PIA) which covers this system? (Y/N)	(d) Internet Link or Explanation	(e) Is a System of Records Notice (SORN) required for this system? (Y/N)	(f) Internet Link or Explanation
CEN 05 Field Support System	No	Yes	http://www.census.gov/po/pia/pias/Final_Field_Support_Systems_PIA.xls	No	This system not a Privacy Act system of records.
Details for Text Options:					
Column (d): If yes to (c), provide the link(s) to the publicly posted PIA(s) with which this system is associated. If no to (c), provide an explanation why the PIA has not been publicly posted or why the PIA has not been conducted.					
Column (f): If yes to (e), provide the link(s) to where the current and up to date SORN(s) is published in the federal register. If no to (e), provide an explanation why the SORN has not been published or why there isn't a current and up to date SORN.					
Note: Working links must be provided to specific documents not general privacy websites. Non-working links will be considered as a blank field.					

Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the capital asset plan and business case, the investment must be included in the agency's EA and Capital Planning and Investment Control (CPIC) process and mapped to and supporting the FEA. The business case must demonstrate the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

- 1. Is this investment included in your agency's target enterprise architecture? Yes
- 2. Is this investment included in the agency's EA Transition Strategy? Yes
 - a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. Field - Field Support Systems
- 3. Is this investment identified in a completed (contains a target architecture) and approved segment architecture? No

4. Service Component Reference Model (SRM) Table:
 Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.egov.gov>.

Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Asset Transfer, Allocation, and Maintenance			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Asset Transfer, Allocation, and Maintenance			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	
Field Support Systems	This funding supports developing, testing and	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	

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4. Service Component Reference Model (SRM) Table:

Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.egov.gov>.

Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Data Management	Data Exchange			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Data Management	Loading and Archiving			No Reuse	

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4. Service Component Reference Model (SRM) Table:								
Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Data Management	Loading and Archiving			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Human Capital / Workforce Management	Resource Planning and Allocation			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Analytical Services	Reporting	Standardized / Canned			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Analytical Services	Reporting	Standardized / Canned			No Reuse	

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4. Service Component Reference Model (SRM) Table:								
Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Management Services	Management of Processes	Program / Project Management			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Management Services	Management of Processes	Program / Project Management	Program / Project Management		Internal	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Customer Services	Customer Relationship Management	Call Center Management	Call Center Management		Internal	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Customer Services	Customer Relationship Management	Surveys			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Digital Asset Services	Knowledge Management	Knowledge Capture			No Reuse	

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4. Service Component Reference Model (SRM) Table:								
Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Support Services	Forms Management	Forms Creation			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Support Services	Forms Management	Forms Modification			No Reuse	
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Support Services	Security Management	Cryptography			No Reuse	

a. Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

b. A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

c. 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

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d. Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the percentage of the BY requested funding amount transferred to another agency to pay for the service. The percentages in the column can, but are not required to, add up to 100%.

5. Technical Reference Model (TRM) Table:				
To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.				
FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Forms Creation	Component Framework	Business Logic	Platform Dependent	BLAISE
Program / Project Management	Component Framework	Business Logic	Platform Dependent	PCVS
Program / Project Management	Component Framework	Business Logic	Platform Dependent	Project Management Repository
Call Center Management	Component Framework	Business Logic	Platform Dependent	Remedy
Computers / Automation Management	Component Framework	Business Logic	Platform Dependent	Solaris
Computers / Automation Management	Component Framework	Business Logic	Platform Dependent	Visual Basic
Forms Modification	Component Framework	Business Logic	Platform Independent	CASES
Knowledge Capture	Component Framework	Business Logic	Platform Independent	EJB/WSRP
Loading and Archiving	Component Framework	Data Interchange	Data Exchange	C++ Scripts
Loading and Archiving	Component Framework	Data Interchange	Data Exchange	Stored Procedures
Data Exchange	Component Framework	Data Interchange	Data Exchange	XcelleNet
Asset Transfer, Allocation, and Maintenance	Component Framework	Data Interchange	Data Exchange	XML
Computers / Automation Management	Component Framework	Data Management	Database Connectivity	Java Database Connectivity (JDBC)
Resource Planning and Allocation	Component Framework	Data Management	Database Connectivity	Java Database Connectivity (JDBC)
Asset Transfer, Allocation, and Maintenance	Component Framework	Data Management	Database Connectivity	Stored Procedures
Resource Planning and Allocation	Component Framework	Security	Certificates / Digital Signatures	Public Key Infrastructure (PKI)
Cryptography	Component Framework	Security	Supporting Security Services	Safeboot
Computers / Automation Management	Service Access and Delivery	Access Channels	Other Electronic Channels	Operating System
Asset Transfer, Allocation, and Maintenance	Service Access and Delivery	Access Channels	Other Electronic Channels	Storage Area Network (SAN)
Asset Transfer, Allocation, and Maintenance	Service Access and Delivery	Access Channels	Other Electronic Channels	System to System
Data Exchange	Service Access and Delivery	Access Channels	Other Electronic Channels	System to System
Loading and Archiving	Service Access and Delivery	Access Channels	Other Electronic Channels	System to System
Computers / Automation Management	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer
Call Center Management	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Forms Creation	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Forms Modification	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Program / Project Management	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Resource Planning and Allocation	Service Access and Delivery	Service Requirements	Legislative / Compliance	Entrust
Cryptography	Service Access and Delivery	Service Requirements	Legislative / Compliance	Security
Resource Planning and Allocation	Service Access and Delivery	Service Transport	Supporting Network Services	LDAP
Program / Project Management	Service Interface and Integration	Integration	Enterprise Application Integration	Project Management Repository
Call Center Management	Service Interface and Integration	Integration	Enterprise Application Integration	Remedy
Asset Transfer, Allocation, and Maintenance	Service Interface and Integration	Integration	Middleware	Database Access
Computers / Automation Management	Service Interface and Integration	Integration	Middleware	Database Access
Loading and Archiving	Service Interface and Integration	Integration	Middleware	Database Access
Standardized / Canned	Service Interface and Integration	Integration	Middleware	Database Access
Standardized / Canned	Service Interface and Integration	Integration	Middleware	Database Access
Data Exchange	Service Interface and Integration	Integration	Middleware	Remote File Transfer
Asset Transfer, Allocation, and Maintenance	Service Interface and Integration	Interface	Service Description / Interface	API
Loading and Archiving	Service Interface and Integration	Interface	Service Description / Interface	API
Asset Transfer, Allocation, and Maintenance	Service Platform and	Database / Storage	Database	Oracle

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5. Technical Reference Model (TRM) Table:				
To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.				
FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Maintenance	Infrastructure			
Loading and Archiving	Service Platform and Infrastructure	Database / Storage	Database	Oracle
Asset Transfer, Allocation, and Maintenance	Service Platform and Infrastructure	Database / Storage	Storage	Hitachi
Loading and Archiving	Service Platform and Infrastructure	Database / Storage	Storage	Storage Area Network (SAN)
Forms Creation	Service Platform and Infrastructure	Delivery Servers	Application Servers	BLAISE
Resource Planning and Allocation	Service Platform and Infrastructure	Delivery Servers	Application Servers	Encryption
Data Exchange	Service Platform and Infrastructure	Delivery Servers	Application Servers	XcelleNet
Program / Project Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Blade Server (IBM)
Surveys	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Dell D400
Call Center Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Sun
Program / Project Management	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	Version Management
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Platform Dependent	Solaris OS
Cryptography	Service Platform and Infrastructure	Support Platforms	Platform Dependent	Windows
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Platform Dependent	Windows 2000
Forms Modification	Service Platform and Infrastructure	Support Platforms	Platform Independent	CASES
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Platform Independent	J2EE
Resource Planning and Allocation	Service Platform and Infrastructure	Support Platforms	Platform Independent	J2EE
Program / Project Management	Service Platform and Infrastructure	Support Platforms	Platform Independent	Linux Redhat

a. Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications

b. In the Service Specification field, agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

6. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)? Yes

a. If "yes," please describe.

The Field Support Systems will leverage the capabilities, telecommunications, processors, storage and information technology infrastructure associated with the DoC IT Infrastructure initiative

Exhibit 300: Part III: For "Operation and Maintenance" investments ONLY (Steady State)

Section A: Risk Management (All Capital Assets)

Part III should be completed only for investments identified as "Operation and Maintenance" (Steady State) in response to Question 6 in Part I, Section A above.

You should have performed a risk assessment during the early planning and initial concept phase of this investment's life-cycle, developed a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

- | | |
|-------------------------------------------------------------------------------------------------|-----------|
| 1. Does the investment have a Risk Management Plan? | Yes |
| a. If "yes," what is the date of the plan? | 7/23/2007 |
| b. Has the Risk Management Plan been significantly changed since last year's submission to OMB? | No |

Section B: Cost and Schedule Performance (All Capital Assets)

- | | |
|-----------------------------------------------------------|-----------|
| 1. Was operational analysis conducted? | Yes |
| a. If "yes," provide the date the analysis was completed. | 9/30/2007 |
| b. If "yes," what were the results? | |

The cumulative cost variance for this project is \$1,570,290/5.09% and the schedule variance is (\$2,119,447)/(6.43%). In FY 2007, FSS exceeded its performance goal by resolving help desk tickets within Service Level Agreement timeframes 99% of the time. FSS exceeded its second performance goal by completing System Maintenance within the scheduled window of time 100% of the time. FSS met its third performance goal by delivering data to sponsors by the scheduled due date 93% of the time. FSS also exceeded its fourth performance goal to have Field Representatives complete transmissions 89% of the time.

In FY 2008 FSS will accomplish:

- Continued survey questionnaire migrations from DOS to Windows platform.
- Implement contingency "warm site " for our Field Representative Telecommunication Systems and Headquarters storage/server capability at the National Processing Center, Jeffersonville, IN.
- Award Computer Assisted Personal Interviewing (CAPI) Laptop Technical Refresh contract.
- Continue IT security improvements on laptops computers and backend systems.
- Begin the migration of TMO applications to the Census Bureau blade server environment managed by Central IT.

The FSS is still meeting the needs of the customers/stakeholders and the Census Bureau. The investment will continue. The FSS project manager is required to submit yearly Operational Analysis (OA) reports. The OA report consists of reviewing each project's schedule, costs, and performance goals, earned value performance data, and risks to determine if the project is performing as planned. For projects that are outside of the acceptable variance level, the Census Information Technology Governing Board (ITGB) and the project managers work together to develop measures to correct the variance.

- c. If "no," please explain why it was not conducted and if there are any plans to conduct operational analysis in the future:

2. Complete the following table to compare actual cost performance against the planned cost performance baseline. Milestones reported may include specific individual scheduled preventative and predictable corrective maintenance activities, or may be the total of planned annual operation and maintenance efforts).

- a. What costs are included in the reported Cost/Schedule Performance information (Government Only/Contractor Only/Both)? Contractor and Government

2.b Comparison of Plan vs. Actual Performance Table:

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Comparison of Plan vs. Actual Performance Table							
Milestone Number	Description of Milestone	Planned		Actual		Variance	
		Completion Date (mm/dd/yyyy)	Total Cost (\$M)	Completion Date (mm/dd/yyyy)	Total Cost (\$M)	Schedule (# days)	Cost (\$M)
01	Maintenance and Technology Refreshment	9/30/2005	\$1.4	9/30/2005	\$3.167	0	\$-1.767
02	Systems Technical Support	9/30/2005	\$10.52	9/30/2005	\$7.357	0	\$3.163
03	Maintenance of Hardware and Software	9/30/2006	\$1.5	9/30/2006	\$1.316037	0	\$0.183963
04	Technology Refreshment	9/30/2006	\$1.8	9/30/2006	\$0.329141	0	\$1.470859
05	Systems Technical Support	9/30/2006	\$6.9	9/30/2006	\$6.928104	0	\$-0.028104
06	Maintenance of Hardware and Software	9/30/2007	\$1.34	9/30/2007	\$1.329	0	\$0.011
07	Technology Refreshment	9/30/2007	\$1.01	9/30/2007	\$1.053	0	\$-0.043
08	Systems Technical Support	9/30/2007	\$8.5	9/30/2007	\$7.8	0	\$0.7
09	Maintenance of Hardware and Software	9/30/2008	\$2.5		\$0.278161		\$2.221839
10	Technology Refreshment	9/30/2008	\$1.5		\$0.352654		\$1.147346
11	Systems Technical Support	9/30/2008	\$9.999		\$1.969941		\$8.029059
12	Maintenance of Hardware and Software	9/30/2009	\$4				
13	Technology Refreshment	9/30/2009	\$25				
14	Systems Technical Support	9/30/2009	\$11.618				